



Laminate Flooring Care and Maintenance

Do:

- Use **floor protectors** and wide-load-bearing leg bases or rollers to minimize indentations and scratches from heavy objects. Never try to slide heavy objects across the floor, always use a dolly when moving heavy furniture and appliances.
- Use a protective mat for furniture or chairs with castors and under pet dishes.
- Sweep, dust, or vacuum the floor regularly with the hard floor attachment (not the beater bar) to prevent the accumulation of dirt and grit that can scratch or dull the floor finish.
- Use mild soap detergent, or all-natural cleaners on laminate floors.
- Use a damp mop made of cotton or cloth to clean laminate and avoid using too much water.
- Wipe up spills immediately.
- Use entry mats. This will help collect the dirt, sand, grit, and other substances such as oil, asphalt, or driveway sealer that might otherwise be tracked onto your floor.
- Remove sticky substances, such as candle wax or chewing gum, by applying ice to harden the substance and then gently scraping with a plastic scraper. A credit card makes a good substitute. Be careful not to scratch the flooring surface. Wipe clean with a damp cloth.
- Keep your pets' nails trimmed to prevent them from scratching your floor.

Don't:

- Wash or wet mop the floor with soap, water, oil-soap detergent, or any other liquid cleaning product. This could cause swelling, warping, delaminating, and joint-line separation, and void the warranty.
- Use too much water, or let water sit for too long on your laminate floors.
- Use any cleaner that promotes shine as it can cause a waxy build-up that is difficult to remove.
- Use pine-scented cleaners as they leave behind a soapy residue.
- Use Murphy's oil as it leaves behind streaks.
- Use steel wool, scouring powders, or other abrasive cleaners, which can scratch or damage your laminate.
- Use any type of buffing or polishing machine on your laminate floors.
- Use steam mops. Steam mops use heated water that forces steam onto the surface of your floor. The joints in between the laminate planks lock together nicely and we work to ensure that they lock together very well, but they are not waterproof. Steam can and will make its way into the joints and steam is water. This steam from a steam mop can cause damage to your floor in the form of peeling, bubbling, and swelling. Damage caused by these types of cleaning systems is not covered under your flooring warranty.